

# Where To Download Business Voicedge User Guide Comcast Business

## Business Voicedge User Guide Comcast Business

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The User Guides contain general information about services and features; you can find additional information online in our Help & Support library. Business VoiceEdge™ customers can visit the Business VoiceEdge™ service overview page for additional guides and tutorials. Comcast Business Digital Experience Guide.

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To contact Tech Support, call 800-472-4176 . Directory Listings A simple directory listing in both the White Pages and Yellow Pages is included with your Comcast Business VoiceEdge service . Page 59: Ip Phone Information Comcast at 800-472-4176 . • Comcast Business VoiceEdge uses the electrical power and Internet access in your office .

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Summary of Contents for Comcast Business VoiceEdge Page 1 • Press the icon. • Enter your passcode (provided from Comcast Business or your phone administrator) then press • Follow the audio prompts to create a new passcode and record your name. • Press 1 to access the Voice Messaging main menu to retrieve messages and record greetings.

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1 Access your Business VoiceEdge Portal: <https://voicedge.comcast.com> . 2 Navigate to the Downloads section . 3 Download the Comcast Softphone for Windows and follow the prompts . 4 Once installed, look for the icon in your computer programs and click on it . LOG IN.

COMCAST BUSINESS VOICEEDGE SOFTPHONE QUICK START GUIDE

COMCAST BUSINESS APP – BUSINESS VOICEEDGE FEATURES 4 Phone Screen  
To use the Comcast Business App with Business VoiceEdge, tap on the Phone icon at

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the bottom. From the My Phone screen, you can access: • Dialing Keypad • Contacts Directory • Be Anywhere • Move/Transfer Call • Voicemail • Recent Calls First Time Sign-in – Setup

## THE COMCAST BUSINESS APP

Get support resources for your Comcast Business Voice services. Learn about managing Business Voice, Business VoiceEdge, VoiceEdge Select, and Business Trunks.

### Business Voice Phone Support | Comcast Business

The VoiceEdge Desktop App user sign-in credentials are the same as your Business VoiceEdge My Account portal or Comcast Business Mobile App account sign-in. As a new user, you should first activate your My Account portal credentials through the activation email. Sign in with your My Account credentials. Click Proceed to Sign In.

### Explore the VoiceEdge Desktop App | Comcast Business

Stay in control of your Business VoiceEdge service anytime, anywhere with the Comcast Business App — an innovative all-in-one tool designed with your business in mind. Easily access a variety of advanced phone features on your iPhone or Android device. Plus: The app supports other Comcast Business services and account needs as well.

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Comcast Business VoiceEdge® | Comcast Business

We've taken your Comcast Business VoiceEdge features and redesigned them in My Account. Please have your account owner call a representative at (877) 761-7401 to access Business VoiceEdge in My Account.

Comcast Business | Login

- Enter your passcode (provided from Comcast Business or your phone administrator) then press.
- Follow the audio prompts to create a new passcode and record your name.
- Press 1 to access the Voice Messaging main menu to retrieve messages and record greetings.

COMCAST BUSINESS VOICEEDGE QUICK REFERENCE GUIDE FOR ...

Business VoiceEdge features like turn on / off call forwarding, set Do Not Disturb functionality, listen to voicemail and change or record greetings. INTERACTIVE SESSIONS WITH A TRAINER Visit [business.comcast.com/getstarted/webinars](http://business.comcast.com/getstarted/webinars) to sign up for weekly live sessions with a Business VoiceEdge Trainer. VIDEO TUTORIALS

COMCAST BUSINESS VOICEEDGE QUICK REFERENCE GUIDE FOR ...

Now that you have Comcast Business VoiceEdge™, you can focus on your business and not your business communications. You ' ll enjoy all the usual features you would expect of a phone service, plus advanced features that help ensure your business

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voice continuity and can enhance your business productivity. You could enjoy features like:

## FOCUS ON YOUR BUSINESS, NOT YOUR BUSINESS COMMUNICATIONS.

Business VoiceEdge features like turn on / off call forwarding, set Do Not Disturb functionality, listen to voicemail and change or record greetings. INTERACTIVE SESSIONS WITH A TRAINER Visit [business.comcast.com/getstarted/webinars](http://business.comcast.com/getstarted/webinars) to sign up for weekly live sessions with a Business VoiceEdge Trainer. VIDEO TUTORIALS

## COMCAST BUSINESS VOICEEDGE QUICK REFERENCE GUIDE FOR ...

The Softphone from Comcast is a feature rich telephone that integrates with the Comcast Business VoiceEdge™ service The Softphone allows a user ' s computer to act as their work telephone, whether you ' re in the office or traveling The Softphone extends the ability to use VoiceEdge anywhere at anytime SYSTEM REQUIREMENTS AND DEVICES

## THE COMCAST SOFTPHONE USER GUIDE

Contacts allows you to search your phone contacts, VoiceEdge directory and your personal directory which you can add contacts to on the VoiceEdge portal at [business.comcast.com/bveportal](http://business.comcast.com/bveportal). Use your finger to scroll or press the phone button to dial a contact. Swap the blue icon from left to right to see information or add to contacts.

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THE COMCAST BUSINESS VOICEEDGE MOBILE APP

THE COMCAST SOFTPHONE USER GUIDE FOR MICROSOFT WINDOWS ® 3

INTRODUCTION The Softphone from Comcast is a feature rich telephone that integrates with the Comcast Business VoiceEdge™ service The Softphone allows a user ' s computer to act as their work telephone, whether you ' re in the office or traveling

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